

Please complete the form below with details of how you believe your landlord has not complied with the Leeds Rental Standard, completing all sections as fully as you can.

Please state clearly:

- How has your landlord not dealt with your complaint
- Have you contacted your landlord about your complaint (provide a copy of your letter or email)
- Has your landlord replied to you and if so, has anything been done to resolve your complaint?

Once your complaint has been received, Unipol will investigate and if your landlord has not complied with the Leeds Rental Standard conditions you may be asked for more details.

Personal Details

Name	
Current address	
Telephone numbers	
Email	
What is your current status (current tenant etc.)	<i>We will need a 'letter of authority' if you have asked someone to act on your behalf such as a support worker.</i>

Property Details Relating to the Complaint

Property Address	
Date Tenancy Began	/ /
Date Tenancy Ended	/ /
Landlord Name	
Landlord Address	
Do you still live at the property?	

Please give details of your complaint

If your landlord is a member of either Unipol Student Homes, Residential Landlord Association or the National Landlord Association they have agreed to abide by a Code of Standards.

Do you have any supporting evidence for your complaint?
(You must provide evidence that this matter has been reported in writing to the landlord)

The complaints will need to be submitted to the following email address
complaints@leedsrentalstandard.org.uk

Code Complaints Investigator
c/o Unipol Student Homes
155-157 Woodhouse Lane
Leeds LS2 3ED

Date of this complaint: / /

Signature: _____